

## To create a new Patient Portal account from an invitation email

1. Open the Patient Portal email invitation and click the link to create your account.  
The Verify Your Identity page appears.
2. Verify your identity by doing one of the following:
  - Select Call. Verify or enter your phone number and click [Send Code](#).
  - Select Text. Verify or enter your mobile phone number and click [Send Code](#).
3. Retrieve the temporary password from the phone call or text message, and enter the password on the Verify Your Identity page.
4. Click [Continue](#).  
The Set Password page appears.
5. New password — Enter a password that meets the requirements. This password must be 8-20 characters long and must have at least one uppercase letter, one lowercase letter, and one number or symbol.
6. Confirm new password — Re-enter the password to confirm it.
7. Remember this computer to save time resetting your password — Check the box for the Patient Portal to remember the computer that you're using.  
**Note:** You should check this box only if you're using a private or personal computer. "Remembering the computer" makes recovering your password easier and quicker if you forget it. If you allow the Patient Portal to remember the computer, you will be prompted to answer only one security question, instead of three. (The Patient Portal considers detection of a remembered computer as one step in authentication.)
8. Check the **I accept the Terms and Conditions and Privacy Policy** box.
9. Click [Continue](#).  
The Patient Portal Welcome page appears.